

Note: ComAp Cloud Identity is a single account that offers access to the ComAp ecosystem and its features. You need just one ComAp cloud identity account to access many of our services. It also gives you the option to activate multi-factor authentication and increase the security of your accounts.

Guideline for ComAp Cloud Identity registration

ComAp Cloud Identity (CCI) is a standalone ComAp service that provides a single account for all existing and upcoming ComAp Cloud services.

CCI also extends our customer's security and provides multi-factor authentication (MFA). Using MFA takes the login into applications to the next level of security.

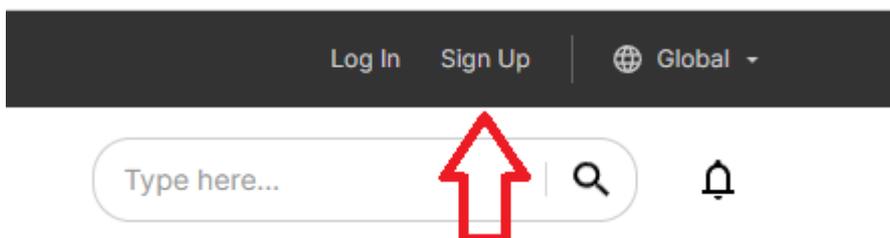
Note: make sure you meet all the [requirements](#) before working with a CCI account.

Step 1

- Go to <https://www.comap-control.com> page.

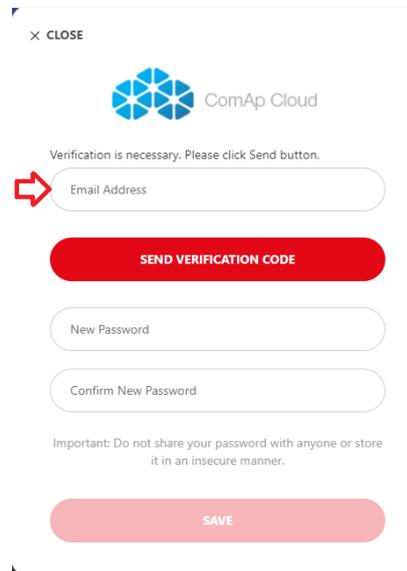
Step 2,

- Click on Sign Up (for creating a ComAp Cloud Identity account).



Step 3

- Enter your email and click on “Send verification code”



× CLOSE

 ComAp Cloud

Verification is necessary. Please click Send button.

 Email Address

SEND VERIFICATION CODE

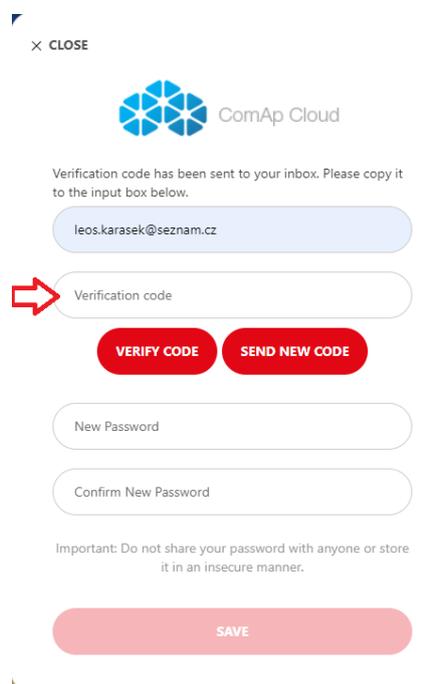
New Password

Confirm New Password

Important: Do not share your password with anyone or store it in an insecure manner.

SAVE

- Check your email box and insert a verification code to confirm your email address



× CLOSE

 ComAp Cloud

Verification code has been sent to your inbox. Please copy it to the input box below.

leos.karasek@seznam.cz

 Verification code

VERIFY CODE **SEND NEW CODE**

New Password

Confirm New Password

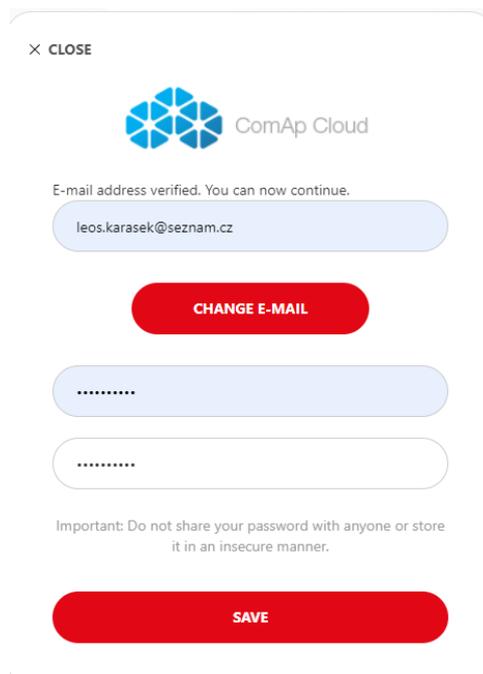
Important: Do not share your password with anyone or store it in an insecure manner.

SAVE

- Click on “Verify code”
- Enter your password and click “Save”

Note – the password must meet following requirements:

- password must be 8 – 32 characters long
- password must contain characters from 3 of the following 4 categories:
 - Uppercase characters A-Z (Latin alphabet)
 - Lowercase characters a-z (Latin alphabet)
 - Digits 0-9
 - Special characters (!, \$, #, &, %, etc.)



The screenshot shows a registration dialog box for ComAp Cloud. At the top left, there is a close button labeled 'X CLOSE'. The ComAp Cloud logo is centered at the top. Below the logo, the text reads 'E-mail address verified. You can now continue.' The email address 'leos.karasek@seznam.cz' is displayed in a light blue rounded rectangle. Below this is a red button labeled 'CHANGE E-MAIL'. There are two more light blue rounded rectangles, each containing a series of dots, representing password input fields. At the bottom, there is a red button labeled 'SAVE'. A warning message at the bottom reads: 'Important: Do not share your password with anyone or store it in an insecure manner.'

Step 4

- Fill in the basic information and confirm your consent to our policies

× CLOSE

ComAp Cloud

John

Doe

Your country

Czech Republic

ComAp

Legal notice

By using ComAp Cloud Identity and ComAp Services, you are agreeing to [Terms and Privacy Policy](#). The Terms contain provision 7 (Warranties and Responsibilities) and 9 (Disclaimers) that the Services and CCI are provided without any warranty of any kind either express or implied, they are offered "as-is" and "as available".

I consent with the [Terms of use](#)

I consent with transfer and processing of my personal data, which are processed as a representative of my employer, and data related to my employer, to EU in the extend and for the purpose stated in the [Privacy Policy](#)

SAVE AND CONTINUE

Step 5 - optional

- Activate the multi-factor authentication

× CLOSE

ComAp Cloud

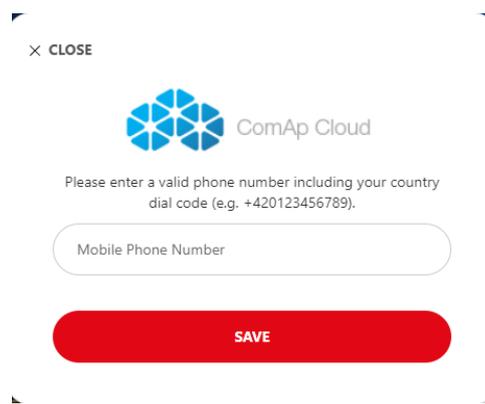
You do not have multifactor authentication enabled. Do you want to enroll multifactor authentication?

Yes, I have my mobile phone ready.

No, maybe later.

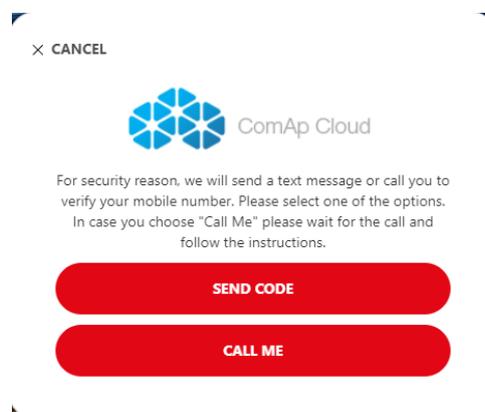
CONTINUE

- Enter your mobile phone number



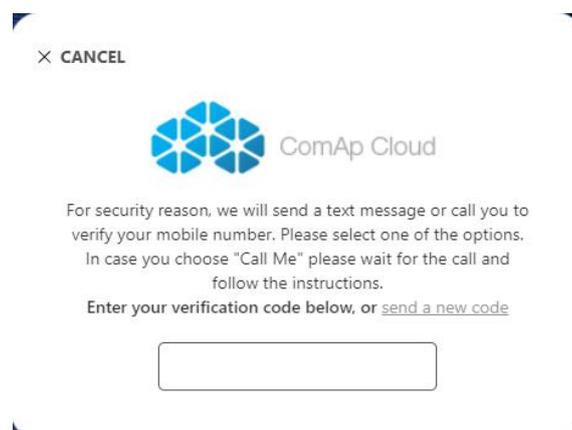
A screenshot of a mobile application interface. At the top left, there is a close button labeled 'X CLOSE'. In the center, the ComAp Cloud logo is displayed above the text 'Please enter a valid phone number including your country dial code (e.g. +420123456789)'. Below this is a text input field with the placeholder 'Mobile Phone Number'. At the bottom, there is a prominent red button labeled 'SAVE'.

- Select one of the options, how you want to verify your phone number



A screenshot of a mobile application interface. At the top left, there is a close button labeled 'X CANCEL'. In the center, the ComAp Cloud logo is displayed above the text 'For security reason, we will send a text message or call you to verify your mobile number. Please select one of the options. In case you choose "Call Me" please wait for the call and follow the instructions.' Below this text are two red buttons: 'SEND CODE' and 'CALL ME'.

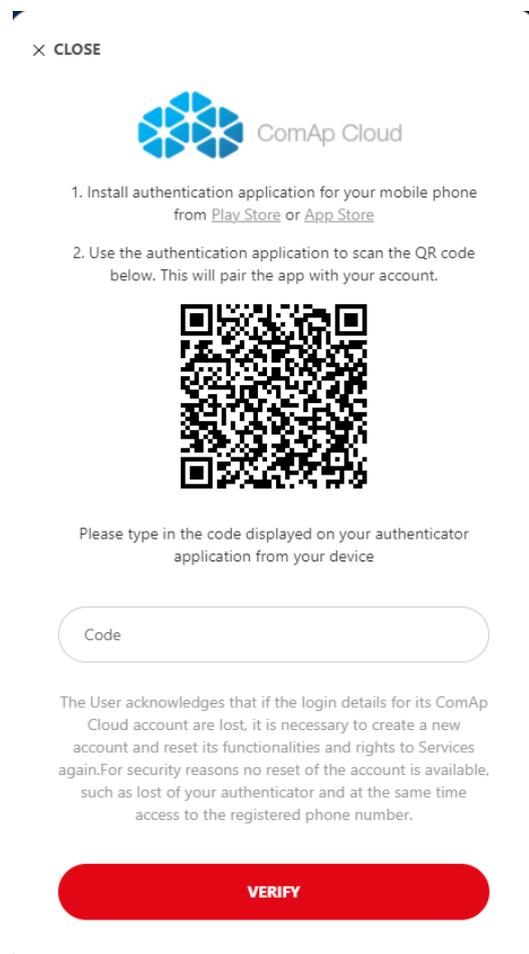
- Enter the verification code you received (or confirm the call by pressing the pound key #)



A screenshot of a mobile application interface. At the top left, there is a close button labeled 'X CANCEL'. In the center, the ComAp Cloud logo is displayed above the text 'For security reason, we will send a text message or call you to verify your mobile number. Please select one of the options. In case you choose "Call Me" please wait for the call and follow the instructions.' Below this text is a line of text: 'Enter your verification code below, or [send a new code](#)'. At the bottom, there is a text input field.

Step 6

- Run the Authenticator application already installed on your smartphone or install it from the Google Play store / Apple store (depends on your mobile phone system). The Authenticator application is mandatory for using MFA.
- Follow the instructions to finish whole process



Step 7

- Your ComAp Cloud Identity account is now prepared. You can Log In across all ComAp services supported by ComAp Cloud Identity by one account.

