

## ComAp Cloud Identity – requirements

The ComAp Cloud Identity (CCI) is an identity access management solution that enables you to sign up and sign in to ComAp Cloud Services.

To use the solution, you need:

- Internet connection
- run any web browser on any modern desktop or tablet device
- have JavaScript enabled in your browser
- smartphone connected to the Internet
- active phone number
- for multi-factor authentication (optional) any authenticator application installed on your smartphone (i.e. Microsoft Authenticator or Google Authenticator)
  - for Android platform, you can find it in [Google Play](#)
  - for iOS (iPhone) platform, you can find it in [App Store](#)
- existing e-mail address linked to a mailbox (with your full access to that mailbox)

### Browser on desktop or laptop computers

Use the most recent versions of the following browsers for the best experience with CCI.

- Windows 11: The new Microsoft Edge, Mozilla Firefox, or Google Chrome
- Windows 10: The new Microsoft Edge, Microsoft Edge Legacy, Mozilla Firefox, or Google Chrome
- Windows 8.1 or 7 (SP1): The new Microsoft Edge, Mozilla Firefox, or Google Chrome
- Mac OS X (10.10 and later): The new Microsoft Edge, Apple Safari 10+ or Google Chrome
- Linux: CCI works in the new Microsoft Edge, Mozilla Firefox, or Google Chrome

For the best security and functionality, keep your web browser up to date. All modern browsers should update automatically, but please make sure your browser has auto-updates enabled.

### Browser on iOS or Android devices

On mobile devices use the most recent versions of the recommended browsers for the given mobile platform (i.e. Safari or Chrome)

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